



Rates Information 2017-2018

MAYOR'S MESSAGE

I am proud to lead a Council that I know has worked very hard in recent months to bring down this budget. Our common aim is to guarantee the long-term financial sustainability of the City, with two ways to do that; cut costs or increase income. We have chosen to cut costs.

This year's budget sees a rate increase of 2.5% but most importantly the staff, led by CEO John Walker, have taken every step possible to continue the cost cutting started last year. Most of you will notice that your overall council bill will have gone up by less than 2.5%, this is because of a reduction in sewerage and rubbish rates, which almost all of you pay. Coupled with last year's increase of 1.5% I believe Kalgoorlie-Boulder leads the state in keeping a lid on rates.

We have also listened to local prospectors who have convinced council to impose a lower differential rate on exploration leases in order to encourage more exploration which will result in the discovery of new mines, which is our lifeblood. Council resolved to reduce the rate in the dollar for exploration and prospecting from 18.9951 to 18.0400 from that advertised in its intentions to levy rates on 6 May 2017.

Last year on a financial index rating we were 139th out of the 140 councils in Western Australia, so you can imagine that we are again trimming expenditure this year, with no major new infrastructure projects.

Our biggest new item is \$1.6m for a long-awaited State Emergency Service headquarters and even there, the State Government will pay the bill meaning there is no cost to you, the ratepayer.

If there is one area where we have directed extra funds it is into roads and drainage after several problem areas of the City were exposed in the flash floods in February. It is only fair that residents should not fear being flooded every time it rains, so that is a priority in the coming years.

In June, Council adopted its Long Term Financial Plan, which incorporates a strategy to keep rate increases over the next decade to less than 3% - an admirable goal but we can only achieve that with your support and feedback.

Please be involved in our community and let us know what is important to you and your family. The Councillors and I have our own ideas what should be the priorities but to make our city an even better place to live and raise a family we need your thoughts and aspirations. There are several ways to contact Council and give us feedback, please use them.

John Bowler, Mayor

RATES & CHARGES PAYMENT

Option 1 | 1 Instalment

Single Instalment Due:

15/09/2017

Option 2 | 2 Instalments

1st Instalment Due:

15/09/2017

2nd Instalment Due:

17/11/2017

Option 3 | 4 Instalments

1st Instalment Due:

15/09/2017

2nd Instalment Due:

17/11/2017

3rd Instalment Due:

19/01/2018

4th Instalment Due:

23/03/2018

Option 4 | Special Payments

Call us to setup a direct debit payment arrangement

How to Setup a Direct Debit

To have your rates periodically deducted, please:

- 1| Phone the Rates team on (08) 9021 9600 or email rates@ckb.wa.gov.au
- 2| The Rates team will calculate your periodic payment amount. This will include an administration fee of \$36.40 per annum.
- 3| Download the Direct Debit Authority form from our website www.ckb.wa.gov.au and return to our office before the rates due date of 15 September 2017.

Changes to Electronic Funds Transfer (EFT)

Please note, the City has new bank account details. If you're making payment by EFT for rates or debtors please contact us to confirm you have our correct details.

WHO PAYS COUNCIL RATES?

Rates are the responsibility of the current owner of a property. New owners and those transferring ownership do have a legal responsibility to inform local authorities when a change in ownership or the address for service of notice occurs.

UPDATING YOUR CONTACT DETAILS

Please contact us to advise if you have:

Changed your address

There is an obligation for property owners to ensure that the City has your correct postal address. If the mailing address on your notice is incorrect, you need to let us know in writing so we can update our records.

Sold your property

When a person sells or disposes of land, the owner or agent must advise the City in writing within 21 days of the change in ownership, giving full details of the purchaser and the date of the transfer of land.

Purchased a property

As a new property owner you are obligated to advise us of the correct postal address for the service of rate notices.

Register for E-rates

You can elect to receive your rate notice electronically to a nominated email address. To register to go to www.ckb.wa.gov.au

RECOVERY OF RATES

If you are unable to pay your Rates and Charges by the Final Notice due date, Council's Debt Recovery policy will be invoked immediately.

The full outstanding amount may be recovered by Civil Proceeding in the court (i.e. by issuing a General Procedure Claim and Property Seizure and Sale Orders if required).

All related legal charges will be on charged to the Ratepayer. Only full payment or a suitable payment arrangement will stop legal proceedings.

PENSIONER AND SENIORS CONCESSIONS FOR 2017/18

As part of the 2017/18 State Budget, the State Government announced that from the rating year commencing 1 July 2017, the 25% concession allowed to eligible seniors on local government rates would be restricted to a capped amount of \$100.

Pensioners

For households with Commonwealth concessions cards, the Government will continue to provide the 50% rebate for local government rates capped at \$750. These capped amounts remain unchanged from those that applied for 2016-17.

Rebates

The maximum rebate available for eligible pensioner and seniors for Council's rates and sewerage for the 2017-18 rating year is as follows:

Maximum Rebate		
2017/18	Rates	Sewerage
Seniors	\$100.00	\$ 72.69
Pensioners	\$750.00	\$436.15

Deferment of Rates for Pensioners

If you are the holder of a Pensioner Card and not able to pay your Rates and ESL charges you may be eligible to defer these payments against your property. Contact the Rates team to discuss your options. If you defer these charges you will not be eligible for any type of rebate.

Pensioner & Senior Service Charges

Rubbish and Service charges are not eligible to be deferred under the Rebate and Deferments Act 1992. Full payment of these services are required each financial year. If your outstanding Rubbish charges are stopping you from claiming your rebate, please contact us on to discuss what options may be available.

WASTE COLLECTION AND RECYCLING SERVICES

The sanitation charge covers a 240 litre green bin collected weekly and a 240 litre yellow lid recycling bin collected fortnightly.

2017/18 Rubbish Bin Charges (per annum)

Domestic Refuse/Recycling Service Commercial Refuse Service Additional Refuse Service Tip Access for Residential Waste	\$351.00
Additional Recycling Service	\$155.00

2017/18 Swimming Pool / Fence Inspection Fee

Annual Fee	\$57.45
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UTILITY AND SEWERAGE SERVICES

The City of Kalgoorlie-Boulder will charge sewerage rates to the owner of land (including vacant land) where wastewater services are available for connection.

Utility services (i.e water closets, pedestals, slophoppers, U.R.C) are made against the owner or occupier of the land to which the services are available or supplied.

2017/18 Utility Service Charges (per annum)

Pedestals Water Closet Slophoppers URC	\$381.00
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RATES ADMINISTRATION CHARGES

Rates notice reprint (hard copy)	\$15.60
Rates notice reprint (emailed copy)	\$ 5.30
Dishonoured cheques	\$15.70
Debt paid in full letter	\$36.40

Penalty interest accrues on balances not received by the due date (15 September 2017) at 10% p.a applied daily (excluding fully entitled pensioners/seniors)

BUDGET AT A GLANCE

How \$100 of your Rates are Spent



\$5.56

Library,
Senior Services & HACC,
Town & Community Halls



\$9.45

Town Planning,
Governance,
Environmental Health,
Law, Order, & Public Safety



\$21.01

Recreation
Facilities,
Playgrounds,
Parks &
Ovals



\$6.85

Arts, Culture
& Events,
Tourism
& Area
Promotion



\$38.81

Constructing
& Maintaining
City Roads



\$13.95

Sustainability & Amenities,
Street Bins & Recycling,
Household Waste,
Sewerage



\$4.37

Special Projects
Future Savings

More information on the City's 2017/18 Budget
is available from www.ckb.wa.gov.au/budget.

BE IN THE DRAW TO WIN!

The City of Kalgoorlie-Boulder is proud to welcome the National Australia Bank as a joint sponsor of its annual Rates Incentive Prize Draw†.

1st prize is \$7,000

Rates must be paid in full by 1 September 2017

2nd prize is \$2,000

Rates must be paid in full by 8 September 2017

3rd prize is \$1,000

Rates must be paid in full by 15 September 2017

†RATES INCENTIVE PRIZE DRAW TERMS AND CONDITIONS 2017/18

- 1| This competition is a promotion run by the City of Kalgoorlie-Boulder ("Promoter").
- 2| Entries, information on prizes & how to enter form part of these Terms & Conditions.
- 3| Participation in this competition constitutes acceptance of these Terms & Conditions.
- 4| The competition is open to all ratepayers of the City of Kalgoorlie-Boulder, including Elected Members & City Staff, who pay the full amount due as listed on their 2017/18 rates notice by the following dates: 1st prize is \$7,000 Cash - Payment due by 10.00pm WST, 1 September 2017. 2nd prize is \$2,000 Cash - Payment due by 10.00pm WST, 8 September 2017. 3rd prize is \$1,000 Cash - Payment due by 10.00pm WST, 15 September 2017.
- 5| Payment must be received before the nominated closing dates to go into the draws. No responsibility is accepted for late, lost or misdirected payments.
- 6| The competition commences 21 July and closes 10.00pm WST, 15 September 2017. The competition will be drawn at 10.00am WST, 22 September 2017 at the City of Kalgoorlie-Boulder Administration Building, 577 Hannan Street, Kalgoorlie.
- 7| Three winners will be randomly selected via a computer program, under the supervision of representatives from the City & the National Australia Bank. The promoter's decision is final & no correspondence will be entered into.
- 8| The winners will be notified by phone, email & registered mail of their prize win.
- 9| The winners will be invited to attend a Rates Prize Draw photo session to collect their winning cheque, or the winners can receive their prize by registered mail.
- 10| Competition results will be published in the Kalgoorlie Miner Newspaper on Saturday, 30 September 2017.
- 11| The information that entrants provide will be used by the Promoter for the purpose of conducting the competition. By entering this competition entrants consent to the use of their contact details for the purposes described in this clause.

FOR MORE INFORMATION

City of Kalgoorlie-Boulder Administration Office
577 Hannan Street, Kalgoorlie WA 6430

CBD Customer Service Centre
Shop 8-10, 272 Hannan Street

Phone: (08) 9021 9600 **Fax:** (08) 9021 6113

www.ckb.wa.gov.au | mailbag@ckb.wa.gov.au



*This information is available in alternative formats
on request. Please contact the City.*